

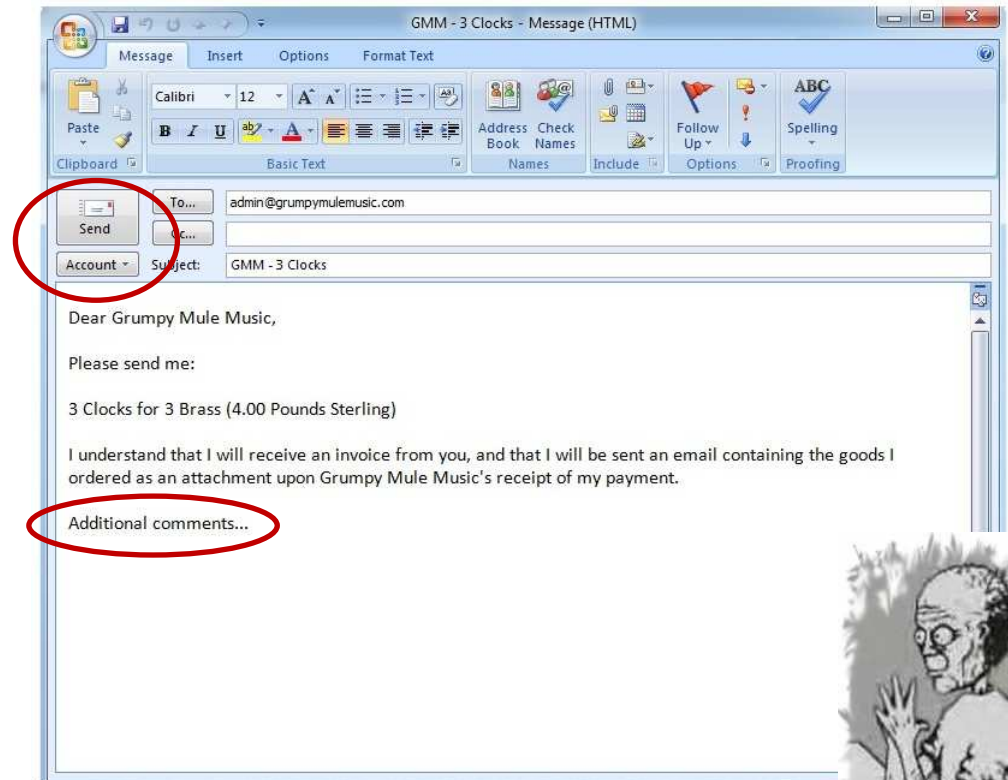
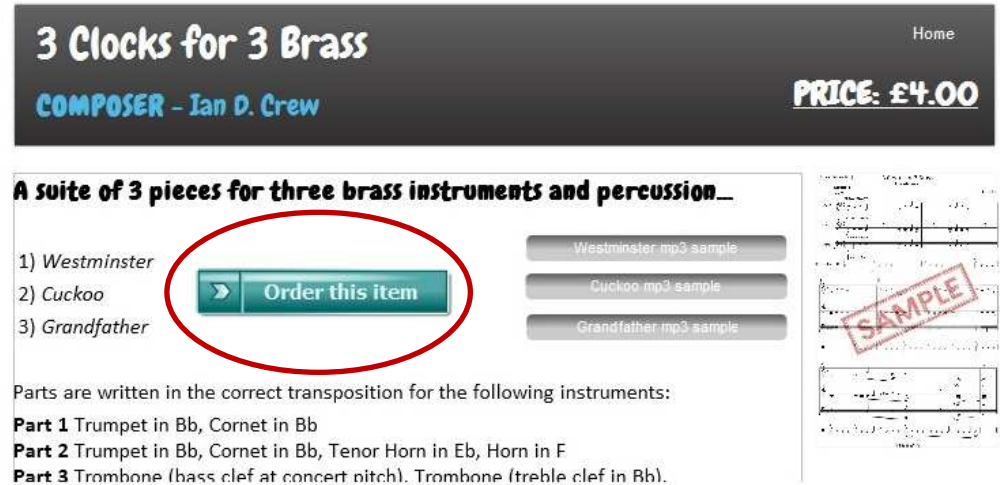
GRUMPY MULE MUSIC

To order a particular piece of music, go to the relevant product page. Once you have checked the score samples and have listened to the mp3 extracts to make absolutely sure you want to purchase the piece, then click on the nice blue button called 'Order this item'.

Then, an email message will appear for you to fill out. Well, most of the filling out has already been done for you, but you can add any comments of your own at the end of the message. Don't forget to press send, and also to select the email account you want to send the message if there is a choice.

If you want to order other items, go to the relevant product pages and follow the same procedure. Once you've finished, you can go and do something else. Sort out the washing, have a cup of coffee, go for a walk, smell a flower, whatever you like, but do take a break from your computer/tablet/phone screen. Look after your eyes – they're the windows to your soul, but, more importantly, they also help you not to bump into things.

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Then, the lovely people/algorithms at PayPal will send you an email with a link to the invoice for the item(s) you order. Click on the link ('View and Pay Invoice') to go to PayPal in your web browser.

All you have to do is press the button marked 'Pay Now'. You then are given the option to use a credit card if you don't have a PayPal account.

Once payment is received, I will always aim to send items between 24 and 48 hours from receipt of payment.

You will receive an email from 'admin@grumpymulemusic.com' with all of the music you ordered as attachments. These you can then save to your computer hard drive. Don't forget to check your junk email, just in case.

If you experience any difficulties downloading items, or discover any blemishes, either musical or digital, then do get in touch and I will do everything possible to solve the problem.

